

Wessex Trailers Ltd Delivery and Contact Schedule

Our Contact details:

Wessex Trailers Ltd
Waddock Cross
Dorchester
Dorset
DT2 8QY

Tel:- 01929 462534
Fax:- 01929 405034

E-Mail:- sales@wessex-trailers.co.uk

Making A Purchase

Making a purchase could not be easier. Just browse our Catalogue, and click on any items that you wish to buy and put them into the shopping cart. After you have finished your selection, click on "Order" and you will be asked for a few details that we need to be able to satisfy the order.

Packing and Carriage

Orders under 1.kg will usually be sent by FIRST CLASS POST.

Orders from 1.5kg to 5kg will be sent out via a courier bag and will usually be sent by APC Overnight on an overnight (next working day) by 4.00pm and will be priced depending on the weight, order between 5 and 30kg will also be sent with APC and will be price accordingly a signature is required to take delivery, if no one is available to sign, a card will be left so that you can contact the delivering depot to arrange another delivery or collect, or mention to us that you won't be in and they can leave the parcel either outside or around the back of the property.

Orders over 1.5kg destined for the Channel Islands, Isle of Man, Isle of Wight, Scottish highlands, Scottish islands or Northern Ireland will usually be sent by APC over night and should arrive between 3 and 5 working days from the date of dispatch.

Orders over 30kg destined for the England, Wales, Scotland, Northern Ireland, Channel Islands, Isle of Man, Isle of Wight, Scottish highlands, Scottish islands will usually be sent by TNT and should arrive between 3 and 5 working days from the date of dispatch.

We can only deliver to destinations within the UK including Isle of Man, Channel Islands, Isle of Wight, Scottish highlands, Scottish islands and Northern Ireland

CARRIAGES UPGRADES

Carriage upgrades are available providing the items are in stock at the time of purchase.

NEXT DAY	Next working day within 24 hours (from end of working day) Orders must be received by 12:00 noon. (Zone A only)	£10.95
PREMIUM	Next working day before 10am. Orders must be received by 12:00 noon. (Zone A only)	£19.95
SATURDAY	Saturday delivery before 13:00. Orders must be received by 12:00 noon Friday. (Zone A only)	£25.95

CARRIAGE SURCHARGES (ZONE B) (SCOTTISH HIGHLANDS/REGIONS & OFFSHORE ISLANDS)

All parcels delivered within the post coded areas Zone B, (see table) of the United Kingdom carry a surcharge of £4.95 per consignment, making the total carriage cost per consignment £14.95*. This will be charged to the sales invoice accordingly. Allow between 3 to 5 working days for delivery. Carriage upgrades will be charged at the surcharge rate & upgrade rate. (E.g. Premium delivery £10.95 + £19.95 = £30.90) per consignment for a morning delivery (orders must be in before 12:00 noon). Unfortunately, Premium, Next day and Saturday delivery is not available to Zone B.

Zone A
Standard Delivery
£10.95

All Postcodes not mentioned in Zone B

Zone B
Surcharge Areas
FROM £14.95

Scottish Highlands & Offshore

AB41-56	KW1-3
AB37-38	KW5-17
FK19-21	PA20-49
HS1-9	PA60-78
IV1-28	PH15-26
IV30-37	PH30-31
IV40-56	PH33-50
IV63	ZE1-3

Northern Ireland:
BT postcodes **£19.95**

Isle of Man:
IM postcodes **£29.95**

Isle of Wight:
PO30-40: **£14.95**

Isles of Scilly **£14.95**

OVERSEAS CARRIAGE / SHIPPING

(Europe, USA/Canada, Far East, Australasia, Rest of the World) Shipping costs vary between each country within Europe and the rest of the World. Countries are zoned and prices are calculated by weight and volume. Please contact us first with the item you wish to send aboard along with a delivery address and Qty, we will then work out the cost of carriage and e-mail you back before you confirm your order on-line. Next working day delivery is not available. All parcels are delivered direct to your door and require a signature upon delivery.

COUNTRY ZONES AND APPROX DELIVERY TIMES

ZONE 4	Channel Islands	14-21 working days
ZONE 5	Republic of Ireland	14-21 working days
ZONE 6	Belgium, Netherlands, Luxembourg	14-21 working days
ZONE 7	France, Germany, Denmark, Monaco	14-21 working days
ZONE 8	Italy, Spain, Portugal, Greece, Poland, Norway, Finland, Austria, Hungary, San Marino, Sweden, Switzerland.	14-21 working days
ZONE 9	Rest of Europe	14-21 working days
ZONE 10	USA and Canada	14-21 working days
ZONE 11	Far East and Australasia	21-28 working days
ZONE 12	Rest of the World	28+ working days

ALL POSTAGE COSTS ARE INCULSIVE OF VAT

Terms & Conditions

NO QUIBBLE GUARANTEE

For your extra peace of mind all purchases are covered by our 14 day exchange or money back guarantee (excluding any carriage charges incurred). If you change your mind for whatever reason, return the unused item(s) in their original packaging to '**WESSEX TRAILERS LTD**' accompanied with the receipt / invoice and we will be pleased to offer you an exchange or refund - no hassles, for your total peace of mind.

PRICES & VAT

All prices in this catalogue are in £'s sterling and exclude VAT at 17.5%. All products are subject to availability. PLEASE NOTE: Although we aim to keep prices for the life, circumstances beyond our control (including changes in rates of taxation (e.g. vat), currency fluctuations or inflationary cost increases) may cause price changes up or down.

PAYMENT

Payment can be made securely using one of the following methods: 1) MasterCard / Visa / Switch / Solo / Delta. 2) Cheque / Postal Order. Please make payable to **WESSEX TRAILERS LTD**, ensuring all details are correct with valid bankers card number, expiry date, full name, address and telephone number printed clearly on the reverse. We do advise customers not to send any cash through the post, as **WESSEX TRAILERS LTD** will not be held responsible for any losses.

GUARANTEE

All our products are guaranteed against manufacturing defects for 12 months from date of purchase unless otherwise specified. If a fault does occur during this period, we shall arrange to have the item repaired or replaced after it has been inspected. Any delivery charges will be met after inspection of the item.

PART DELIVERY / DAMAGED GOODS

All your goods should arrive in perfect condition, however, if you do receive any goods that appear to be faulty or damaged the company must be advised within 72 hours of receipt. This applies to any items that may appear to be missing, unless stated on the invoice that the item is currently out of stock. If any items are not to be used straight away, we advise customers to check that these have been received in perfect condition and working order. The company will do everything possible to ensure your delivery arrives on time and intact, we will not accept responsibility for any additional expenses

occurred due to late or incomplete deliveries.

RETURNS PROCEDURE

All goods returned must be clearly labeled and have full documentation enclosed including reason for return. All returnable goods must be reported to the company. Goods returned without any notice will not be accepted. Carriage charges are non refundable unless goods are faulty or not fit for their purpose. A member of our customer services department will arrange for collection of the goods through our carrier, alternatively you may return them to one of our stores accompanied with your invoice. All other goods must be returned at the sender's expense. If required, the company offers a collection service at a charge of £9.95 from zone A. Other zones / countries please call for a quote.

SPECIFICATION

Every effort has been made to ensure that the specifications in this catalogue are correct at the time of going to print, however technical data, dimensions and weights serve as a guide only. Sometimes product specifications may change, in such instances we'll do our very best to inform you when placing your order. All our sizes and measurements are approximate but we do try to make sure they are as accurate as possible. No guarantee is given or implied that goods will conform in absolute detail to the description or illustrations published.

STATUTORY RIGHTS

These terms and conditions do not affect your statutory rights as a customer.

Wessex Trailers reserve the right to alter prices and specification without notice.